EXAMPLE 1

**JUST FOR TRAINING PURPOSES**

Mr and Mrs Khan

You have been visited by a couple who have a secure Council tenancy and have lived in their property for many years with their son who is 15 years old. He has a degenerative disease and has recently become a wheel chair user. The property is a two bedroom flat with the bathroom upstairs. There is a living room downstairs but no bathroom downstairs and no space to adapt. The family are unable to lift the son upstairs. They want advice about what they can do to ty and move and what options are available to them?

1. What further information would you need to know about the family if any?
2. What options are open to them to try and move house?
3. What evidence will you need to try and assist?
4. What other services might you get involved? /other options for a transfer

EXAMPLE 2

Mr and Mrs Smith are living in a Council flat with a secure tenancy. The Flat is a 1 bedroom flat and they have 3 children who are 1 and 2.5. They want to move to a 2 bedroom flat. The current property has a living room, bedroom , kitchen and bathroom.

1. What further information would you need?
2. What advice might you give them?

EXAMPLE 3

Miss Pool lives in temporary accommodation provided by the Council. She has been accepted as homeless by the Council and wants a Council flat. Her current flat is a studio flat but is only temporary accommodation. She suffers from depression and has medical evidence about this. She wants a permanent Council flat.

1. What are her chances of getting this?
2. What would you advise her?