



Say Hello to HYPE

Hounslow Young People Engaged

JUNE 2018, ISSUE 2

Hello!

As you may be aware from Thursday 5 July 2018 Hounslow's drug and alcohol support service for Young People (Visions) is changing. It will be provided by Phoenix Futures and Central and North West London NHS Foundation Trust (CNWL).

Thank you to those who have helped us choose a name for the service – HYPE. HYPE stands for Hounslow Young People Engaged.

What is Changing?

The service will now be provided by Phoenix Futures and CNWL. As new providers we want to do things in a different way and provide you new opportunities and continued support. Our approach is 'nothing about you, without you' which means we want to work with you to develop the service to ensure it meets your needs.

We want to make the transition as smooth as possible and therefore your current key worker will stay the same during this time. You will continue to work towards your goals and plans, receiving support as you already do.

We understand that change can be difficult so please do speak to your keyworker or any member of the team. They will also keep you updated in the coming weeks.

Hello from the Team....

The Young People's Staff Team who you know will still be here:



Here is a few words from Shiv (Team Leader):

"I'm very much looking forward to working with the new look Young People's Drug and Alcohol Service for Hounslow – HYPE (Hounslow Young People Engaged). Although the name may have changed, we will continue to provide seamless support to young people around drugs and alcohol using a holistic approach and to build on the good work that has been delivered in the borough over the years. Phoenix Futures and CNWL have years of experience providing young people's and children's services across a range of settings and you can expect some exciting and innovative approaches in our future work with the young people of Hounslow."

What will the service provide?

We will offer you advice and support around drugs, alcohol and other areas including sexual health in a flexible way. This means we will bring services to you, in settings you are comfortable in, through a range of workshops, one to one sessions and activities. We will provide you with opportunities that will support you to make decisions about your life. We will also be visiting schools & colleges, so keep your eyes peeled!

We know that you all need different support and have different goals therefore we will listen to you - whether you want to learn more about drugs and alcohol, stop using or reduce your use. We also be there to help if you are worried about someone you know and support you to be safe. We know that often there are lots of things going on and you may need support with other things. We will be there to support you to do that.

Also transitioning from YP to Adult services can be daunting and a challenge. We will work with you to ensure this process is a painless as possible.

We will be on hand to offer support and guidance to families, carers and loved ones so everyone has someone to talk to!

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Keeping you updated:

There will be no changes until July 2018 and we will keep you informed of what is going on. If you have any questions or concerns please speak to staff in Visions who will support you.

You can also contact Nicky or Ron who are leading on the new service:

Nicky Wilsenham (Phoenix Futures)

Nicky.Wilsenham@phoenix-futures.org.uk

Ron Bevan (CNWL)

Ronald.Bevan@nhs.net

Getting to know us better:

If you would like to know more about Phoenix Futures or CNWL then please visit:

www.phoenix-futures.org.uk www.cnwl.nhs.uk

Social Media Links:







Instagram: @phoenix_futures

Where will the service be?

Whilst we will bring the service to you and deliver activities across Hounslow we will be based close to Hounslow Central at the following address:

Montague Hall, Montague Road, Hounslow, TW3 1LD

